

## Risk Register

| Adult Services |  | Portfolio   | Inherent  | Residual | Controls and Actions |  |   |   |
|----------------|--|---|---|----------|----------------------|--|---|---|
| Risk Ref       | Risk Identified  | Potential Consequence   | Owner   |          |                      | Control or Action  | Status  | Review Date   |
| ASC0066        | <p>IF a Social Care provider(s) fail then care homes, domiciliary care providers, supported living providers and others would become unsustainable.</p> <p><u>Latest Review:</u><br/>18/01/2023<br/>Qtr 3 22/23 On behalf of service: • Joint PCC and PTHB provider workshop held with dom care and care home providers 18.12.22 to explore creative solutions and business continuity / resilience</p> <ul style="list-style-type: none"> <li>Additional contract monitoring capacity in place to support care homes</li> <li>Rapid Action Plan developed in conjunction with PTHB</li> <li>Contingency and focused support around direct payments commissioning</li> <li>Increase in travel mileage rate for dom care workforce</li> <li>Commissioning exploring sustainable new models</li> </ul> | <p>Potential of care services becoming unviable and not sustainable, resulting in requirement to support residents to access different services/care homes etc.</p> <p>Potential of care staff not being paid.</p> <p>Potential of harm to residents in having to be moved or having care provider unavailability.</p> <p>Potential of financial implications to residents, Council and local economy.</p> <p>Potential of reputational damage.</p> <p>Potential of increased failure and a large number of care staff not being paid appropriately</p> | <p><i>Cllr Sian Cox</i></p> <p>Rachel Evans</p> | 20       | 16                   | <ul style="list-style-type: none"> <li><b>Care Home Support</b><br/>Communicate and support care homes to maintain financial viability.</li> <li><b>Care Home Staffing and Resilience Review</b><br/>Reports undertaken and considered at Care Home S33 Board.</li> </ul> <p>Workshop undertaken on actions for partners in event of care home closures.</p> <p><i>30/05/2022 Systems are now in place in preparation for this. No further review necessary.</i></p> <ul style="list-style-type: none"> <li><b>Direct Payment Support Scheme</b><br/>Options appraisal looking at removing the contract and considering creating a framework of payroll providers for direct payment recipients to choose to fund/procure via their direct payments, using the virtual wallet.</li> </ul> <p>Weekly direct work with the Provider to pre-empt systematic payroll failures. Provision of a reactive response where required.</p> <ul style="list-style-type: none"> <li><b>Joint Support for Residents and Care Homes</b><br/>Follow JIMP processes and HOSGs.</li> </ul> | <p>Action In Progress</p> <p>Action In Progress</p> <p>Action In Progress</p> <p>Control In Place</p> | <p>01/04/2023</p> <p>01/04/2023</p> <p>28/09/2022</p> |